

ROBINSON ASPHALTS 1992 LIMITED

QUALITY & ENVIRONMENTAL POLICY & OBJECTIVES

It is the Policy of the Company to:

- Actively protect our excellent reputation for integrity, ethics, and high standards in all aspects of our business.
- To operate all aspects of our business in a practicably sustainable manner, monitoring the environmental impacts of our work and striving to prevent pollution.
- Work with our clients, authorities, contractors, and suppliers to provide services that meet our clients' specific needs.
- Develop long term relationships to ensure the best outcomes for our clients, authorities, and our company including our workers.
- Deliver our jobs to clients on time, to requirements and on budget.
- Provide evidence throughout that all works have been constructed in accordance with the client's and regulatory requirements.
- Strive for continued improvement of the management system through measurement of waste, rework, and client satisfaction.
- Provide the necessary resources, controls, and commitment to ensure our policies and objectives are met.

Our objectives are to:

- Satisfy our client's requirements.
- Increase our financial performance through reduced rework and waste.
- Increase our client base and repeat work from existing clients.
- Meet the requirements of all applicable legal standards and other requirements, as well as those of ISO 9001 and 14001.
- Make every reasonable effort to protect the environment from adverse effects, and to minimise any impact that may arise from our operations.
- Ensure our suppliers, workers and subcontractors operate with the same objectives in mind.
- Communicate with the people involved in our works to enable the above.
- Maintain and nurture a stable, quality workforce.
- Have an integral approach to consistently achieve our objectives and targets.
- Provide staff with adequate advice, information, education, training, and suitable supervision.

Our targets are:

- No defect liability claims.
- No WorkSafe, Council or Resource Management Act notices, prosecutions, or fines.
- To reduce, reuse and recycle materials where appropriate and possible.

Our measurables are:

- A record of rework, incidents, accidents, or non-conformances.
- Post completion defects and complaints from our clients.
- A record of material, hire and labour wasted through rework of any type.
- Repeat clients.
- Retention of key, quality workers.
- Our profitability.

Signed: 

DIRECTOR

Date: 10/05/2023